Connections Magazine

2012 Buyers Guide Matrix

	quip / Products for Call Cente									Software for Call Centers										Servic					
	Fax-on-demand Systems	Headsets	IVR Systems	Message Taking Systems	Predictive Dialers	Text-To-Speech Systems	Unified Messaging/Comm.	Voice Logging Recorders	VoIP Hardware	Appointment Setting	Billing Software	Conferencing Software	CRM Software	Help Desk Software	On-Call Software	Order-Entry Software	Outbound Software Tools	Scheduling Software	WFM Software	ATA/SRO Auditor	Benchmarking Services	Call Monitoring	Certification Programs	Consulting	Employment Services
1-800 We Answer																						•	•	•	
A Courteous Communications Corp																									
Allant																									
Alston Tascom Inc			•	•			•		•	•			•	•		•									
Alteva							•		•																
Altitude Software			•		•		•		•				•				•								
American Teleservices Association																									
Amtelco	•		•	•		•	•	•	•	•	•	•	•	•	•	•	•	•							
AnswerNet																						•		•	
ARC Consulting, LLC																						•			
ASTAA																									
ATSI																									
Breaking Free Services																								•	
Business Calls																									
CAM-X																									
CenturiSoft Inc.	•		•				•	•	•			•						•							
ChoiceConnex																									
Comfort Telecommunications, Inc.		•																							
CustomerCount																									
Etech Global Services																						•		•	
GE Leasing																									
GLTSA																									
HireIQ Solutions, Inc.																			•						•
Human Technologies Global Inc																							•		
Incept Results																									
InfoCision Management Corporation																						•			
Intelliverse			•																						
ISA																									
Listen Up Espanol																									
Mac Murray, Petersen & Shuster LLP																				•	•	•	•	•	
Map Communications, Inc																									
Merced Systems, Inc.													•						•						
NAEO																									
nSolve Ltd				•																					
Oaisys								•																	
OEO																									
OnviSource	•		•	•			•	•					•	•	•	•			•			•			
Parallax Technologies													•						•			•		•	
PINetwork																									
PossibleNow																				•			•		
Professional Teledata	•		•	•			•	•	•		•			•	•	•									
Quality Contact Solutions																				•					
Record / Play Tek, Inc.								•																	
Revcord								•																	
Speedeon Data																									
STA																									
Startel Corporation	•		•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•			•	•	•	
SupportSeven																					•	•		•	•
Szeto Technologies Inc			•	•						•					•	•		•	•			•			
TAS Marketing																									
TAS Scheduler																		•	•						
TASbiller											•														
Tasco Message Centers																									
TeamSNUG																							•		
TeleManagement Search																									•
Telescan, LLC			•	•			•	•	•	•			•		•			•							
TeleSoft Systems																									•
Toshiba - Telecom Division							•		•			•	•												
TUNe																									
USA Datanet							•		•																
USAN			•		•	•											•		•						
Vocalcom		•	•		•	•	•		•	•			•	•	•	•	•	•							
WSTA																									
WW-Outsourcing Int'l Services, Inc.																									•

ces for Call Centers										Other Listings					www.connectionsmagazine.com
Data Services	Marketing/Promotion Svcs	Mystery Calling	Outsourcing	Sales Services	Telemanagement Provider	Telemarketing Compliance	Third Party Tech Support	Training Programs	VoIP Services	Association	Business Broker	Financing & Leasing	Seeking Acquisitions	Used Equipment Reseller	
	•			•		•		•	•				•		1-800 We Answer
													•		A Courteous Communications Corp
	•														Allant
															Alston Tascom Inc
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		•													ARC Consulting, LLC
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	•			•		•	•								ChoiceConnex
															Comfort Telecommunications, Inc.
						•	•								CustomerCount
	•		•	•		•	•	•							Etech Global Services
												•			GE Leasing
										•					GLTSA
															HireIQ Solutions, Inc.
								•							Human Technologies Global Inc
	•			•											Incept Results
	•		•	•					•						InfoCision Management Corporation
									•						Intelliverse
		•													ISA
				•											Listen Up Espanol
		•				•		•							Mac Murray, Petersen & Shuster LLP
			•										•		Map Communications, Inc
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